MUHAMMAD MURSYID
HOUSEKEEPER

PT. Mitra Sinergi Sukses
Indonesian Manpower Agency (P3MI)



Skills / المهارات / Beceriler

- Adapt quickly to change
- Time management
- Collaborative Ability
- Leadership
- Detail-oriented
- VHP (Visual Hotel Program) System
- GuestPro System
- MS. Office (Ms. Word, Ms. Excel, and Ms. Power Point)

Work Experience / الخبرة العملية / İş Deneyimi

Villa Supervisor
ASAI Village Luxury — December 2025–Present
- Supervise housekeeping operations and staff.
- Manage villa inspections, guest requests, and daily operations.

Villa Supervisor Coordinator
Melloni Cliff Castle — April 2025–December 2025
- Coordinate housekeeping operations, staff, and schedules.
- Manage inspections, inventory, and guest complaints.

Housekeeping Supervisor
Lyvin Bingin Villas — February 2024–April 2025
- Supervise housekeeping operations across 10 luxury villas.
- Manage staff, inventory, inspections, and guest complaints.

Housekeeping Coordinator
ASAI Village — November 2022–December 2023
- Coordinate housekeeping operations across 20 luxury villas.
- Manage staff assignments, inventory, and villa readiness.

Room Attendant DW
VASA Hotel Surabaya — July 2018–December 2018
- Clean and prepare guest rooms.
- Maintain room supplies and housekeeping equipment.

Banquet Server DW
Garden Palace Hotel Surabaya — November 2017–June 2018
- Prepare banquet areas and event setups.
- Serve food and beverages to guests.

Date of Birth / تاريخ الميلاد / Doğum Tarihi

1 March 1994
in Surabaya, Indonesia

Last Education / آخر مؤهل دراسي / Son Eğitim Durumu

2017
Hospitality Training
Carba Event Nusantara

About Me / نبذة عني / Hakkımda

Hospitality professional with a strong background in housekeeping and luxury villa operations, including supervisory and pre-opening experience. Experienced in leading teams, managing daily villa operations, conducting quality inspections, handling guest needs, and coordinating with multiple departments to maintain smooth operations and service standards. Responsible, detail-oriented, adaptable, and committed to delivering quality service and operational excellence.

Passport / جواز السفر / Pasaport

